

# **Proudly Presents a Professional Training Seminar**

# Principles and Applications of LP/NLP Programming in the Refining Industry

Course Director: Dr. Suresh S. Agrawal
President, Offsite Management Systems LLC, Houston, USA

September 10-12, 2019

(9AM - 5PM)

London, UK

Registration and Welcome September 10, 2019 8AM- 9AM

Venue: To be announced later

(Venue subject to change without notice and all registrants will be informed by email and/or phone to inform of any changes in the venue, if any)

Fee: US\$1,495 /person, Early Bird US\$2,445 /person
Early Bird discount valid if registered and paid in full before
July 12, 2019

Deadline to Register is August 11, 2019

Only limited seats available, so hurry to reserve your spot!

## **Payments and Confirmation**

## **Payment Options**

Payment can be made by credit card or bank transfer-whichever is more convenient for you. For international funds transfer, please contact us for account information at <a href="mailto:training@globaloms.com">training@globaloms.com</a>

#### **Discounts**

- Early Bird discount: Register early and receive a discount of \$50.
   Registration must be received 30 days prior to the beginning of the course date. Coupon code is "early-bird-special"
- Group Discount: Register 3 or more attendees from the same organization and receive discount of \$50/person. This can be used also with Early Bird Discount if eligible. Coupon code is "group-discount"

### **Confirmation Letter**

OMS confirms in writing after the seat registration has been received. However, the final course registration will be confirmed only after the payment in full. If you have not received confirmation letters after seat registration and/or payment for an OMS Public Course, please contact training@globaloms.com

## What would the course fee include?

- Mid-morning breakfast, lunch and after-noon tea/snacks.
- Dinner with the instructor on the second day of the course
- 125+ pages Course Manual with 800+ course slides
- Free copy of 811 pages, Valued US\$260 book MNL58-Petroleum Refining and Natural Gas Processing, Published by ASTM International and Edited By Riazi M., Eser Semih, Agrawal Suresh, Peña Díez José, Published: 2013 (<a href="http://www.astm.org/DIGITAL\_LIBRARY/MNL/SOURCE\_PAGES/MNL58.htm">http://www.astm.org/DIGITAL\_LIBRARY/MNL/SOURCE\_PAGES/MNL58.htm</a>)
- Free consultation with your refinery specific challenges on the last day of the course.

## **Cancellation and Refunds**

## Can't make your scheduled course?

If you are unable to attend your registered course, simply send a request for a substitute course schedule in the future. Contact training@globaloms.com to transfer and be aware that transfers are subject to space allocation. There is no additional charge for transferring to a different course in future. However, cancellation on or after the first day of a course is subject to forfeiting of the full course fee. Please see our refund policy below for more details.

## Refund Policy

OMS will provide refund per following schedule of cancellation request before start of the event:

- More than 21 days 100 % refund
- Between 14 to 21 days 75% refund
- Between 7 to 14 days 50% refund
- Before 7 days No refund

If you wish to cancel or change your registration, please contact <a href="mailto:training@globaloms.com">training@globaloms.com</a>. OMS will refund your payment 100% less processing fee if the course fee is cancelled by OMS due to inadequate number of registrations.

## **Policies**

#### **Travel**

OMS is not responsible in any way for the purchase of non-refundable airline tickets or the cancellation / change fees associated with canceling a flight. OMS encourages attendees to call and confirm whether a specific course is running before purchasing airline tickets. OMS retains the right to cancel a course until 3 weeks prior to the scheduled presentation date.

**Dress -** Casual business attire

## **Personal Property**

Attendees are responsible for all personal belongings during the length of the course while in hotel and other meeting space; this includes all breaks, lunches, and overnight accommodations. OMS does not assume responsibility for any missing or damaged articles.

Additional information Statements made by instructors do not represent the position of OMS. No audio-recording or videotaping is permitted. OMS reserves the right to substitute an instructor(s). Course prices are subject to change without notice.

